Health On Track
Frequently Asked Questions

1. **What is *Health On Track*?**
   Health On Track is a self-service system that tracks health requirements for the university.

2. **What is an example of a job-related health requirement?**
   Health requirements include medical tests, medical exams, and vaccines, or blood tests for immunity administered through medical providers and clinical facilities.

3. **How do I access *Health On Track*?**
   Health On Track can also be accessed via the sign-on portal, Workday Learning, or the Campus Health website.

4. **How were job-related health requirements tracked before *Health On Track*?**
   Health On Track replaces the Training Management System (TMS) and Medicat.

5. **Does everyone have a health requirement?**
   Not all individuals will have health requirements. Health requirements are determined by the annual Compliance Assessment, job classification and/or student affiliation.

6. **Where do I go for help?**
   For questions about *Health On Track*, please submit questions to the "*Contact Us"* tab on the *Health On Track* system.

7. **How do I know that I have health requirements?**
   If you have an academic or job-related health requirement, you will receive an email notification email that will include a hyperlink to the *Health On Track* system. The *Health On Track* homepage will show your outstanding health requirements*.*

8. **How do I get trained on *Health On Track*?**
   A video demonstration and quick guides are available on *Health On Track* and the Campus Health website.

9. **Can I remove a health requirement?**
   Health On Track allows you to submit a request to remove a health requirement. Typically, health requirements are assigned due to job classifications, student affiliations, Compliance Assessment and/or other regulatory requirements. Only requirements that may have been assigned in error can be removed.

10. **Who do I contact if I'm unable to fulfill a health requirement before the due date?**
    Please submit a request for a health requirement extension. You will be required to submit a reason for your request. Your request will be reviewed and determined if appropriate for extension.

11. **I completed these requirements previously. Do I need to do it here too?**

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Health requirements previously completed will be migrated over to *Health On Track*. If a requirement that you believe was completed still shows as not complete, please submit a *'Contact Us'* request in *Health On Track* and the Campus Health team will review the archived data.

12. How can I complete health requirements?

Health requirements can be completed in a variety of ways:

Please submit any documentation you have that will satisfy the requirement. Most requirements do expire, and previous documentation will likely complete the requirement. If you do not have documentation or your previous documentation has expired or is too old, you can schedule with Yale Employee Health (at no cost to you) or your own Medical Provider to complete the requirement. Please note that *some* requirements must be completed at Yale Employee Health. This will be noted in the requirement description in the Health on Track poral.

13. How do I file for an exemption for a health requirement?
Medical and/or religious exemptions must be submitted through *Health On Track* under the *'Contact Us'* tab. Only certain health requirements are eligible for exemptions. Exemptions are reviewed for appropriateness and either approved or denied as applicable.
Students – Religious exemptions are not accepted for health requirements.

14. My health requirement says *'In Progress'* – what does that mean?
'In Progress' means that the requirement has been sent for additional review and attention to the Campus Health team. This could be due to a piece of documentation that did not pass automated processing, an exam needs verification of completion by Employee Health, and/or there was a request about a specific requirement that is still pending.